



MIAMI VALLEY NONPROFIT COLLABORATIVE

Refund Policy

In keeping with our mission to bring high quality and accessible programming to the nonprofit community, refunds are issued only in rare cases.

If a participant is not able to attend a program for which they have registered, where possible, a substitution is offered first.

As an alternative to a substitution, a training credit in the same amount as the original registration fee will be offered to be applied toward future training (no expiration date).

Some of our programs are offered the following year, at which time the participant can access the same program, at no additional charge, by simply contacting the info@mvnonprofitcollaborative.org to reserve a seat.

After the above options are exhausted, in order to best accommodate the needs of the community organizations we serve, the MVNC will then review a refund request per the guidelines below.

Participants who need to cancel their registration must do so at least 4 days before the training program date (i.e. on Monday for a Friday program date).

Cancellations made at least 4 days before program start date may receive a refund, minus a 3 percent administrative fee, by contacting info@mvnonprofitcollaborative.org.

There are no refunds for programs that the participant has already begun. Forfeited registration fees that are not refunded are utilized to underwrite the costs of our programming for nonprofits.

Any questions regarding this refund policy may be directed to info@mvnonprofitcollaborative.org.